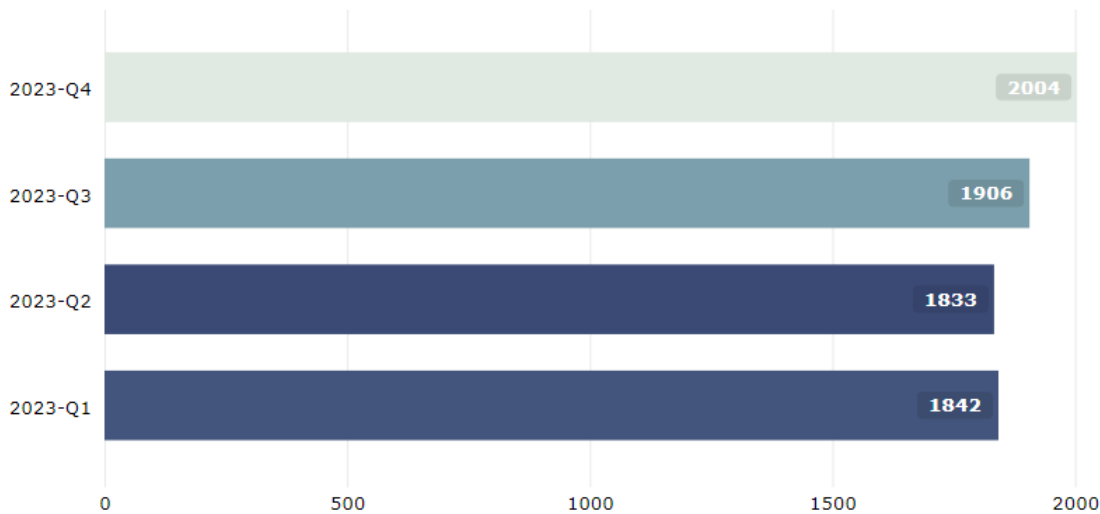


Inventory

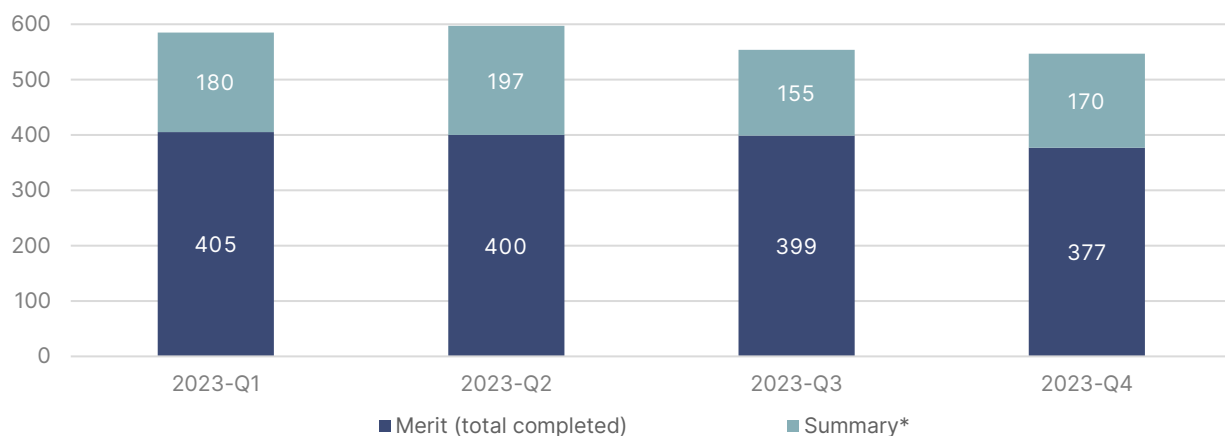
As of December 31, 2023, our total active inventory was 2,004 appeals. Most appeals are compensation appeals from the Review Division of the Workers' Compensation Board (WorkSafeBC).



* Current data corrections result in changes to previous data.

Output

During the fourth quarter of 2023, we made decisions on the merits of 377 appeals and made summary decisions on a further 170 appeals that were rejected, dismissed, withdrawn, or suspended.



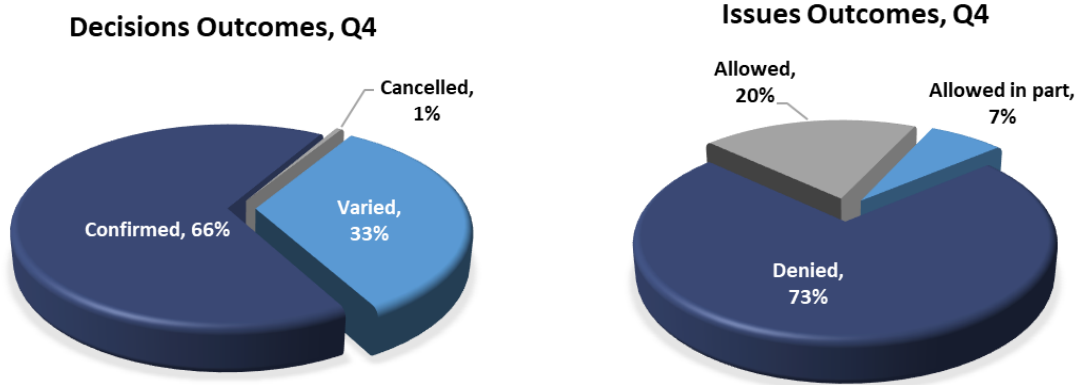
* Current data corrections result in changes to previous data.

** Summary decisions are appeals that are closed or dismissed without a full hearing for a variety of reasons. For further reference, please see [Get a final decision | Workers' Compensation Appeal Tribunal \(WCAT\)](#).

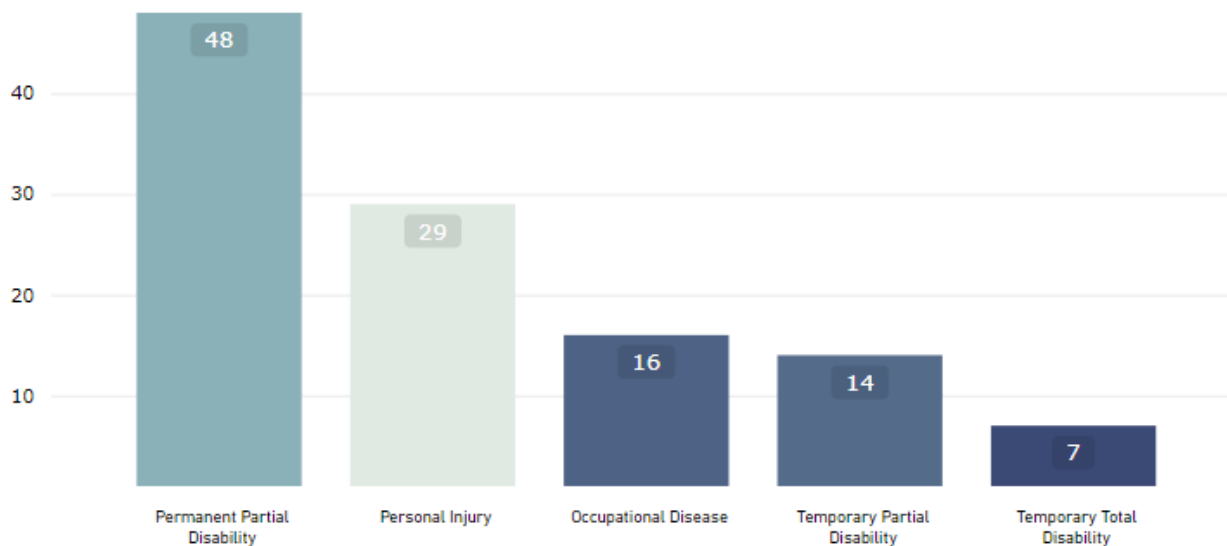
Appeal Outcomes

When WCAT makes a decision on the merits of an appeal, the decision under appeal may be varied, confirmed, or cancelled by WCAT. “Vary” means that WCAT varied the previous decision in whole or in part. “Confirm” means that WCAT agreed with all aspects of the previous decision. “Cancel” means that WCAT set aside the previous decision without a new or changed decision being provided in its place. The outcomes related to decisions is the first pie chart below.

An appeal may raise numerous issues and WCAT may allow, allow in part, or deny the appeal on each issue. During the fourth quarter of 2023, we decided 539 issues. The outcomes related to issues is the second pie chart below.

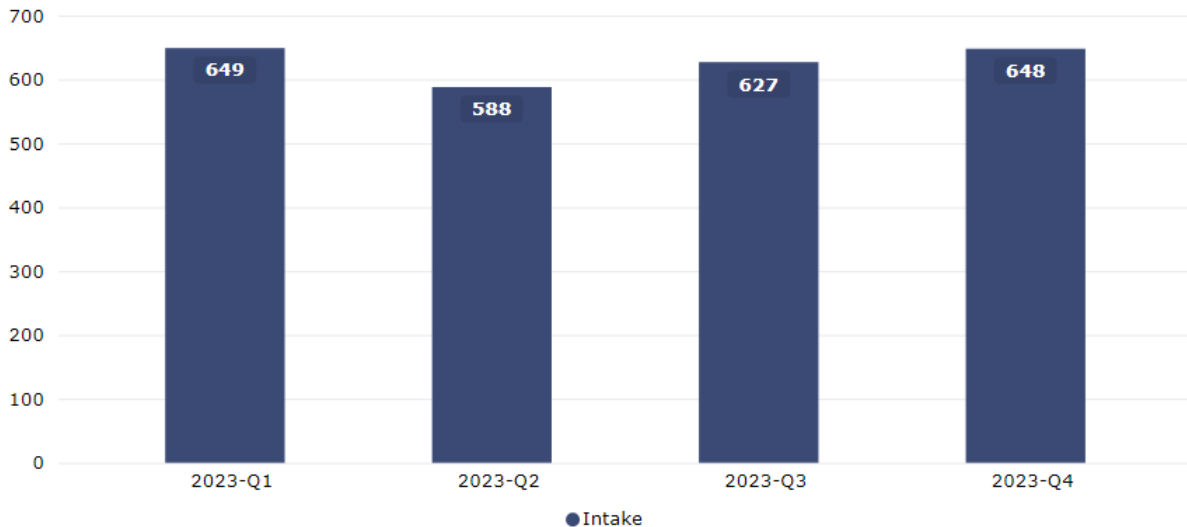


The Top 5 issues where WCAT allowed an appeal or allowed it in part are displayed in the bar chart below.



Intake

During the fourth quarter of 2023, WCAT received 648 new appeals and applications. 90% arose from decisions of Board review officers and 10% were direct appeals and applications.



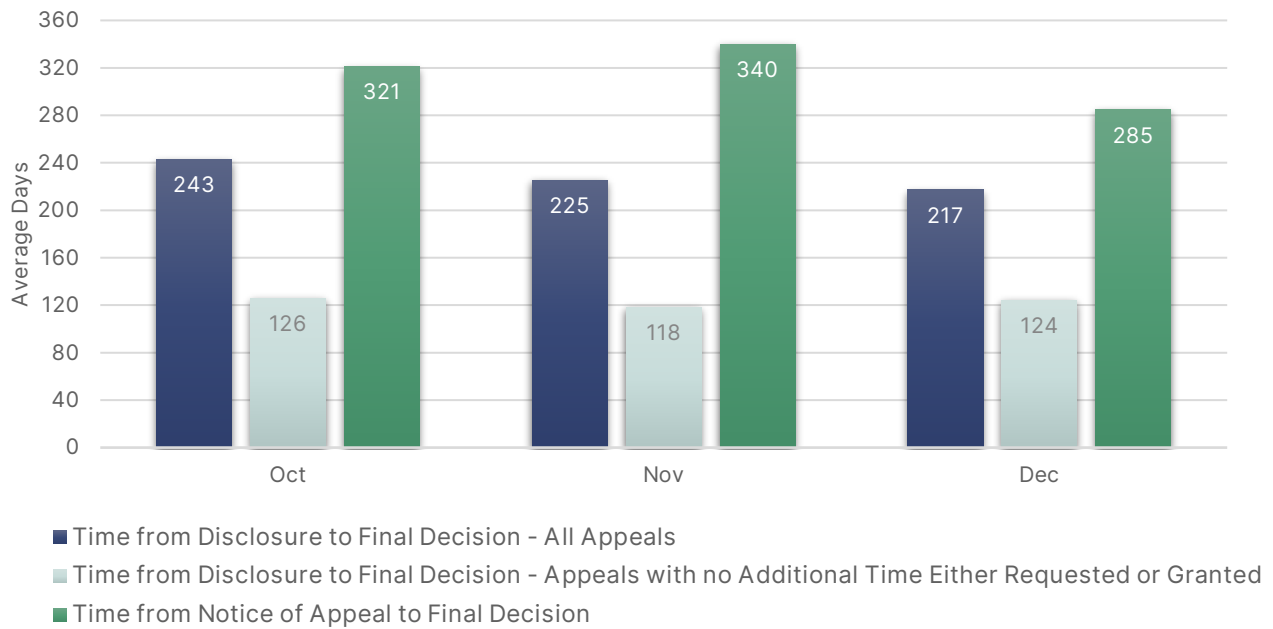
Time to Decision

Section 306 of the Act requires WCAT to decide new appeals within 180 days from the date that WCAT receives from the Board the records (disclosure) relating to the decision under appeal.

The 180-day statutory timeframe may be extended up to a maximum of 90 days to provide parties with additional time to make submissions or submit new evidence (additional time for submissions). The statutory timeframe may also be extended based on complexity (additional time for decision).

In addition to tracking the time from receipt of disclosure to final decision, WCAT also monitors the time from receipt of a Notice of Appeal to final decision.

Timeliness



* Current data corrections result in changes to previous data.

Appeal Path

Of the 377 appeals decided in the fourth quarter of 2023, 122 (32%) appeals were decided after convening an oral hearing and 255 (68%) after consideration of written submissions.

Hearings

During the fourth quarter, WCAT held 147 oral hearings; 6 were held by teleconference, 97 were held by videoconference, and 44 were held in-person.